

Bold Goal Alignment	1	2	3	4
[If there were no programs] would we create a program like this to achieve the Bold Goals?	No	Not Likely	Probably	Yes
outcomes reflect sustainable Program change.	Program meets clients' need for the moment.	Program's clients set goals for improvement.	Program measures clients' progress toward goals.	Program creates sustainable change, as evident by clients who have achieved their goals.
Progress Measurement	1	2	3	4
Program outcomes are clearly defined.	Outcomes don't align with the mission and/or address priority issues.	Outcomes align with mission; priority issues are addressed but are not measurable/attainable.	Outcomes align with mission, address priority issues and are clearly measurable/attainable.	Outcomes align with UWRCC Bold Goal and are clearly measurable/attainable.
Appropriate measurement tool(s) are in place to report outcomes.	Measurement tools are absent.	Measurement tools are in place but do not clearly report outcomes.	Accurate measurement tools are in place with ability to clearly report outcomes.	Accurate measurement tools are in place; prior outcomes are provided as example.
Outcome measurement frequency is appropriate for service provided.	There is no measurement plan in place.	Measurement frequency does not allow time to recover when not on track.	Progress is measured methodically; no evidence of data being used in decision-making.	Progress is measured methodically; data drives decision-making for recovery when not on track.